

# Dean Simcocks Electrical



## How to set up SolaX monitoring and internet connectivity to allow your inverter to produce maximum power PART 1

There are two parts of this guide. This first part walks you through getting the app, and creating a SolaX account. If you already have a Solax account, the app is installed on your phone and your solar system is already linked to your SolaX account, move onto the second part of the guide. The link to the second part is at the bottom of this document.

1. Go to your phone's app store and download the SolaXCloud app.



2. Open the SolaXCloud app on your phone. Click on "Don't have an account? Sign up", then click Next

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Global > More >

### Welcome!

User/Email/Phone

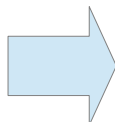
Password

☒ Remember me [Forgot password?](#)

**Log in**

☐ Log in means that you have read, understood and agreed to the [Privacy Policy](#) and [Terms of Use](#)

Don't have an account? [Sign up](#)



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### Please confirm a server

Country/Region \*

AUSTRALIA >

Product features may vary by country/region. Please choose carefully based on your location.

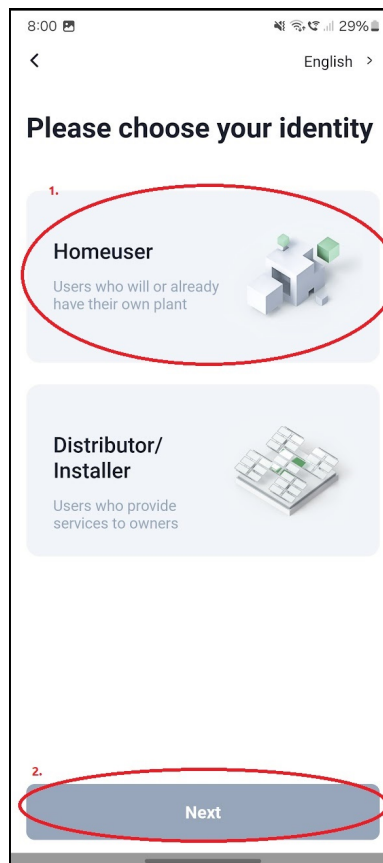
Server \*

Global

The server is automatically confirmed based on your country/region and modification is not supported.

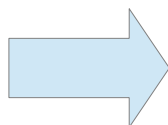
**Next**

3. Click on "Homeowner", then click Next.



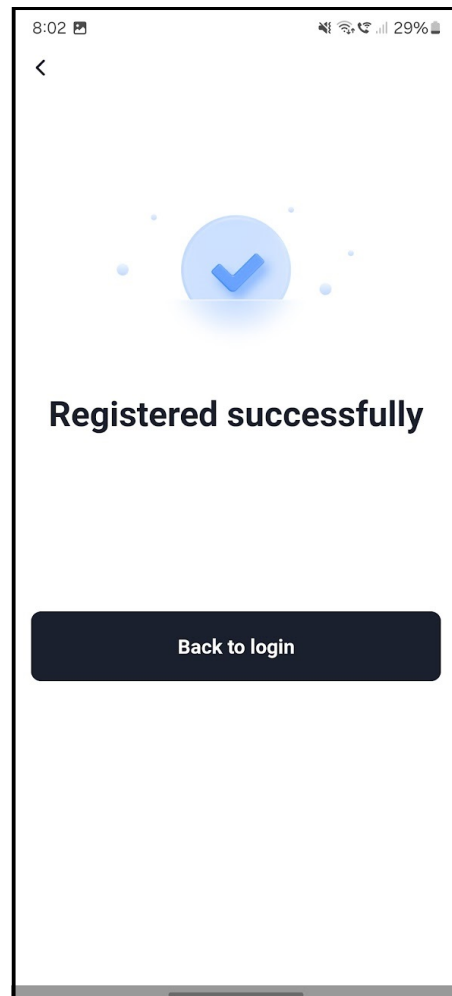
You will then enter your details to create the account. Please choose a username, password, email address and then click Send on the e-mail verification code. This will send a code to your email address, so open up your email app and wait until you receive the code from SolaX, then enter the code in the "Enter verification code" box. Click on the accept Privacy Policy box, then click "Sign Up".

The screenshot shows the "Sign up" screen with the following fields: "User name", "Password" (with a hint "6-32 characters, including three types"), "Confirm password" (with a hint "Repeat password"), "Phone number" (with a hint "+61 | Phone number"), "E-mail address", and "E-mail verification code" (with a hint "Enter verification code"). There is a "Send" button next to the verification code field. At the bottom, there is a link "Already have an account? Log in".



The screenshot shows the "Sign up" screen with the following fields: "Confirm password", "Phone number" (with a hint "+61 | Phone number"), "E-mail address" (with a hint "@gmail.com"), "E-mail verification code" (with a hint "936652" and a timer "00:21"), and a "Sign up" button. There is a link "Already have an account? Log in" at the bottom. The "Sign up" button and the verification code field are circled in red. The screen is labeled with a red "1." and a red "2." indicating the steps.

You have now created the SolaX account.



Please email [sales@deansimcockselectrical.com](mailto:sales@deansimcockselectrical.com) with your house address and the email address you created the SolaX account with. Your system will be linked to your new SolaX account within 24 hours and you will be emailed confirmation that you can continue with part 2 of the guide.

Part 2 of the guide can be found at  
<https://deansimcockselectrical.com/solax-wifi-assistance/>

Please call us on 0413548905 if you require more information or assistance.